

Title of Best Practice	Organisation name	Country	SME, Large or O
Integrating Consumer Input into One's Organisational Identity	Wellink Trust	New Zealand	Large
Developing an outstanding place to work, using a work environment survey as a tool	Otago Polytechnic	New Zealand	Large
'Our Way' – The Sysdoc Approach to Building Excellence in the Workplace	Sysdoc	New Zealand	Large
Hutt City Council - our continuous improvement road taking us from Zero to Hero	Hutt City Council	New Zealand	Large
Pact's Re-run Theatre: Re-enacting frontline incidents for service excellence	Pact	New Zealand	Large
Improving Dementia Care - Reducing Antipsychotic Use	Bupa Care Services	New Zealand	Large
Harry Potter and The Peking Duck.	Spectrum Care Trust Board	New Zealand	Large
Service Excellence - Making Every Contact Count at Police Station Public Counters	New Zealand Police	New Zealand	Large
Morning Meeting Protocol	Te Aratika Drilling Ltd	New Zealand	Large
Management Process Reengineering	Canon India Pvt. Ltd.	India	Overseas
"The 8th International Symposium of Best Police Practices" organized by Dubai Police	Dubai Police	United Arab Emirates (UAE)	Overseas
Sustainability: Care for our Customers through Energy Conservation (Club Enerji and Demand Side Management)	Tata Power	India	Overseas
Contribution to cause of education	TATA Consultancy Services	India	Overseas
Automated, swift, accurate and cost effective home loan application credit decisioning process	OCBC Bank	Singapore	Overseas
A people-oriented culture where employees are valuable contributors to service excellence	OCBC Bank	Singapore	Overseas
QCC implementation at work place	Indus Motor Company Limited.	Pakistan	Overseas
Reinforcing Values	Shoppers Stop	India	Overseas
Scenario planning	HDFC Standard Life Insurance Company Ltd	India	Overseas
Eco-System Quality Framework.	Universiti Tenaga Nasional (UNITEN)	Malaysia	Overseas
Smile to Excellence	Global Indian International School, Singapore	Singapore	Overseas
Curtin University's Interprofessional Education Program	Curtin University	Australia	Overseas
Knowledge Banking - Zero Cost Consultants	YES BANK Ltd.	India	Overseas
Leadership Development Program	Abu Dhabi Police General Headquarters	United Arab Emirates (UAE)	Overseas
CCAS - Peer Support Team Model	Catholic Children's Aid Society of Toronto	Canada	Overseas
Constant Gradual Improvement - Innovation and Early Adoption	Watson Real Estate Ltd	New Zealand	SME
IPPreserver - Knowhow Manager	Business Excellence Architects Limited	New Zealand	SME
Client Service Performance - independent review / benchmarking	Kerridge & Partners	New Zealand	SME
Getting your House in Order-Pragmatic Governance for the Real World" The Zeopard Governance Model	ZeopardLaw	New Zealand	SME
Multiple Discipline Templates	mbar 2011 Ltd	New Zealand	SME
Leadership,drama and technology interpret a powerful story with excellence, relevance, inclusion, innovation	Waipu Museum	New Zealand	SME
Ruakaka Cable Wake (Wakeboarding by wire)	Sprockett Boards Limited	New Zealand	SME
Do it once and do it right	HeliNorth Limited	New Zealand	SME
Black Watch	Black Watch Construction Limited	New Zealand	SME
Customer and Market focus	Upper Hutt DMD Ltd	New Zealand	SME