



# WORLD BUSINESS CAPABILITY CONGRESS 2012

DRIVING EXCELLENCE > INNOVATION > PRODUCTIVITY > EXPORT GROWTH

## DELEGATE and SPEAKER REGISTRATION - CONGRESS & WORKSHOPS

**Congress: 5 -7 December 2012**  
**Workshops: 4 December 2012**

Please complete a new form for each person

### A. DELEGATE DETAILS

Prof  
  Dr  
  Mr  
  Mrs  
  Miss  
  Ms  
  Other \_\_\_\_\_

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Company/Organisation: \_\_\_\_\_ Position: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
 \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email: \_\_\_\_\_

Special requirements (Dietary/Diability): \_\_\_\_\_

*Privacy Act NZ (1993): This information will be used by the organizers for the sole purpose of registering the person to the Congress and for communicating with the person on Congress related activity. In addition your name, position and organisation's name (and no other contact details) will be included in the Congress handbook to be distributed at the Congress unless the organizers are otherwise informed. We seek your permission for the following:*

Please tick here if you DO NOT wish your name and contact details to be added to the organisers email list for non-Congress related communication.

Please tick here here if you DO NOT wish your name and contact details to be shared with the Congress Partners.

Please tick here if you DO NOT wish your name and contact details to be shared with the Congress Sponsors.

### B. REGISTRATION FEES

(Please circle or tick required registration options in the following tables)

**Note:**

- All fees are in New Zealand Dollars and are inclusive of GST
- Fees below do not include the Welcome Reception, Networking "Surprise" Function, Official Conference Dinner, and Workshops

**Late Registration Fee**

After 20 November 2012 a late registration fee of \$125 (GST inclusive) applies to the Congress registration fee.

**Special Discount**

Delegates that are members of the Congress Organisers – NZOQ, [www.nzoq.org.nz](http://www.nzoq.org.nz), NZBEF, [www.nzbef.org.nz](http://www.nzbef.org.nz), or CO-ER's benchmarking and best practice resource, [www.bpir.com](http://www.bpir.com), pay \$NZ100 less for Congress registration. Delegates that are members of the Congress Partners – IMCNZ, [www.imcnz.org](http://www.imcnz.org), NZIM, [www.nzim.org.nz](http://www.nzim.org.nz), pay \$NZ50 less for Congress registration. Join one of these organisations now to take advantage of this offer.

| B1<br>DELEGATE        | STANDARD | Members of Partners<br>NZIM, IMCNZ | Members of Organisers<br>NZOQ, BPIR.com, and NZBEF | Running<br>Totals<br>NZ\$ |
|-----------------------|----------|------------------------------------|--|---------------------------|
| 1 Day                 | \$614    | \$564                              | \$514  |                           |
| 2 Day                 | \$764    | \$714                              | \$664  |                           |
| 3 Day                 | \$914    | \$864                              | \$814  |                           |
| <b>SUB-TOTAL (B1)</b> |          |                                    |  |                           |



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| B2 SPEAKER            | STANDARD | Members of Partners<br>NZIM, IMCNZ | Members of Organisers<br>NZOQ, BPIR.com, and NZBEF | Running<br>Totals<br>NZ\$ |
|-----------------------|----------|------------------------------------|--|---------------------------|
| 1 Day                 | \$550    | \$510                              | \$450  |                           |
| 2 Day                 | \$650    | \$610                              | \$550  |                           |
| 3 Day                 | \$750    | \$710                              | \$650  |                           |
| <b>SUB-TOTAL (B2)</b> |          |                                    |  |                           |

### B3. BEST PRACTICE COMPETITION

| ACTIVITY                                | FEE   | Running Totals<br>NZ\$ |
|---|-------|------------------------|
| 3 Day Best Practice Competition Entrant | \$550 |                        |
| <b>SUB-TOTAL (B3)</b>                   |       |                        |

If 3 or more delegates from the same organization attend a workshop subtract \$220 per delegate from the Workshop fee.

### C. WORKSHOPS

| WORKSHOP   | FEE     | Running Totals<br>NZ\$ |
|--|---------|------------------------|
| Achieving Customer Centricity – 2 day workshop<br>9.00 to 17.00, 3/4 December 2012     | \$1,460 |                        |
| Benchmarking for Best Practices – 2 day workshop<br>9.00 to 17.00, 3/4 December 2012   | \$1,460 |                        |
| Staying Lean – 1 day workshop<br>9.00 to 17.00, 4 December 2012                        | \$940   |                        |
| Winning Key Performance Indicators – 1 day workshop,<br>9.00 to 17.00, 4 December 2012 | \$940   |                        |

### D. SOCIAL FUNCTIONS

| ACTIVITY                                    | FUNCTION DAY and DATE               | No. of Tickets<br>Required | FEE   | Running Totals<br>NZ\$ |
|---|-------------------------------------|----------------------------|-------|------------------------|
| Welcome Reception                           | Tuesday night,<br>4 December 2012   | —                          | \$50  |                        |
| Networking “Surprise” Function              | Wednesday night,<br>5 December 2012 | —                          | \$80  |                        |
| Official Congress Dinner<br>(Awards Dinner) | Thursday night,<br>6 December 2012  | —                          | \$125 |                        |
| <b>SUB-TOTAL (C)</b>                        |                                     |                            |       |                        |



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## E. PAYMENT

Receipt will be issued for all payments  
 GST No 41-639-687

SUB-TOTAL FEES (B) + (C) + (D) \$ \_\_\_\_\_

TOTAL REGISTRATION FEE \$ \_\_\_\_\_

Either  Cheque included (Payable to NZOQ)

OR  Please invoice - Purchase Order Number \_\_\_\_\_

OR  Direct Credit - NZ Organisation for Quality

BNZ Palmerston North  
 A/C 02-0630-0167585-009  
 For telegraphic transfer  
 SWIFT CODE: **BKNZNZ22**

OR  Credit Card:  Mastercard  Visa (Note: **AMEX** and **DINERS** are NOT accepted)

Card Number \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Expiry Date \_\_\_\_ / \_\_\_\_

Name on Card \_\_\_\_\_ Signature \_\_\_\_\_

*\*Please note that even if paying by cheque, direct credit or P/O; credit card details are required to secure your accommodation booking*

Please retain a copy for your file & return this form with payment details to:

World Business Capability Congress 2012  
 PO Box 622  
 Palmerston North 4440  
 New Zealand

Fax: +64 6 351 44088

Enquiries to: [enquiry@worldbusinesscapabilitycongress.com](mailto:enquiry@worldbusinesscapabilitycongress.com)  
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[www.worldbusinesscapabilitycongress.com](http://www.worldbusinesscapabilitycongress.com)

